



**THE PATH  
TO A NEW HOME**

# THIS IS HOW IT WORKS

**Stockholm's Housing Agency – Bostadsförmedlingen – acts as agents for tenancies throughout the Stockholm region. Our job is to assign vacant tenancies in accordance with time spent in the housing queue.**

**We assign over 40 tenancies every day. This brochure contains a brief description of how we can help you find a new apartment. For further information, go to [bostad.stockholm.se](https://bostad.stockholm.se).**



## JOIN THE QUEUE

Anyone who is aged 18+ and who has a Swedish national identification (personnummer) or coordination number (samordningsnummer) can join the housing queue. You can sign up at [bostad.stockholm.se](https://bostad.stockholm.se).

- It costs SEK 200 per year. We'll send you a payment form once you've joined.



## SEARCH AND REGISTER YOUR INTEREST

It's up to you to search for and register your interest in the vacant apartments advertised on our website. You'll find available properties listed under [Sök bostad](#) (Search properties).

- Click on [Mina sidor](#) (My Pages) on our website and create an account. Once you've done this, you can register your interest in available apartments.
- Landlords' letting requirements may differ: some may, for example, require a minimum income, while others will accept tenants on income support.
- You may register an interest in a maximum of three apartments at the same time.
- You will often have to queue for some time to get an apartment. The time you spend in the queue will depend on location and the rent you can afford.
- Queueing times are often shorter outside central Stockholm or for apartments with a higher rent.



## VIEW AN APARTMENT

If you've registered an interest and if you've been queueing for longer than other applicants, you'll be invited to a viewing. Some landlords do not offer viewings in which case you can view a floor plan.

- Most landlords will require you to attend a viewing.
- Make sure you have all the verifications you need ready, because things can move fast once you've accepted an apartment.

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## ACCEPT OR DECLINE

After the viewing, you need to decide if you are still interested in the apartment. The easiest way to do this is to go to [Mina sidor](#) (My Pages) at [bostad.stockholm.se](#) where you can say accept or decline the offer.

- Your viewing invitation will show you the date by which you must accept if you are interested in the apartment.
- You may be offered several alternative apartments, particularly with new development. If this happens, you must state your order of preference for the apartments you are interested in.

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## SHOW VERIFICATION

If you have been in the queue for longer than anyone else who expressed an interest after the viewing, we will contact you. You will then need to provide verification showing that you meet the requirements set by the landlord.

- The most common types of verification needed are certificate of employment, proof of income, proof of where you are currently living and the number of people in your household.
- Students applying for student housing may need to show proof of enrollment in a university, college or vocational programme.
- You will need to be able to show verification immediately after we call you, so it's a good idea to have all of your verifications ready in advance.

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## SIGN THE CONTRACT AND MOVE IN

Once you've provided verifications showing that you meet the landlord's requirements, we will present you to the landlord as a tenant. Once the landlord has approved you, you and the landlord will sign the contract. Now it's time to move in!

- All contact made from now on will be with your landlord.
- You will pay the rent to the landlord.
- Remember to notify the Swedish Tax Agency (Skatteverket) when you move.



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## CONGRATULATIONS ON YOUR NEW APARTMENT!

We hope you'll be very happy there! As long as you keep paying the annual fee, you will remain in the housing queue, but you will go to the back of the queue and your new queueing time will start on the date when you got your new apartment.

- You will keep your position in the queue if you got your apartment via [Bostadssnabben](#) (Speedy housing), if you have a short-term contract, student housing or senior housing 65+.

**DON'T FORGET TO BE  
PROACTIVE AND CHECK  
IN REGULARLY AT  
BOSTAD.STOCKHOLM.SE**

